

## YOU ARE WELCOME

NEED US? CALL OR TEXT US: 435-409-4131

## Welcome to Under Canvas Moab

We are delighted you are here and hope your stay with us is enjoyable and unforgettable. This is an outstanding area of natural beauty and we hope that staying with us will enhance your experience Outside Together.

Our safari-inspired canvas tents invite you to immerse yourself in the great outdoors without giving up the comforts of home. We are proud to do this in a way which fosters connection and minimizes impact on the environment. It is our hope that you will take pleasure in the experience we have created for you and return again and again.

Enclosed in this book is a brief overview of useful information you may find helpful during your stay. However, should you have any questions or need further assistance, please don't hesitate to ask.

Out of respect for other guests, please note and adhere to quiet hours of 10 p.m. - 7 a.m. Check-out time on your day of departure is strictly 10 a.m.

Our team is always here to help and can be reached via text or phone call at 435-409-4131.

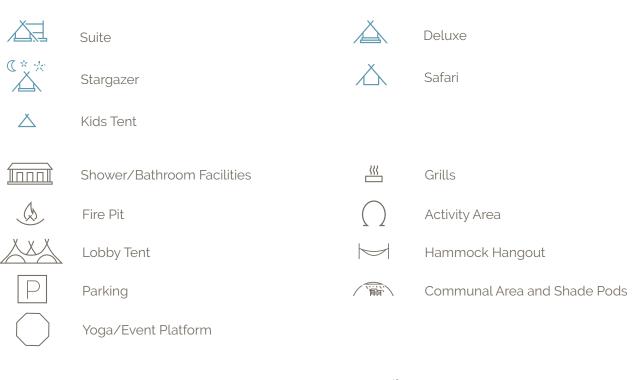
We hope you enjoy your stay!

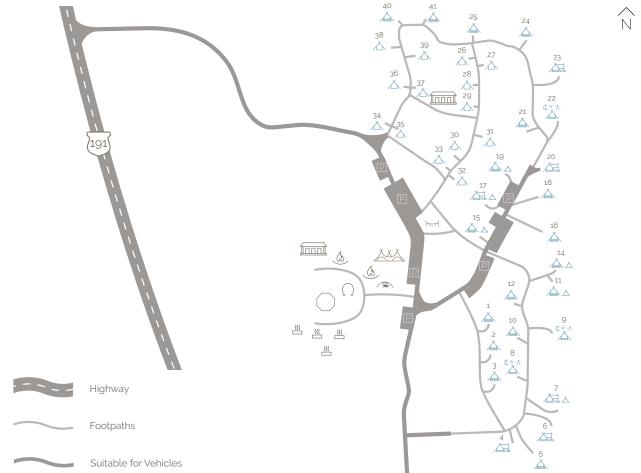
The Under Canvas Team





# Site Map





# A Mindful Approach

At Under Canvas, our mission is to inspire connections with extraordinary places, people, and the planet by enhancing access to the outdoors. We fulfill that mission by taking a Mindful Approach to everything we do – from our sustainability efforts, to the design choices we make, to the experiences we curate for our guests. Here are just some of the ways our Mindful Approach comes to life at our camps.

## Protecting the Night Sky

We have joined forces with DarkSky International, the global authority on light pollution, to set the standard in the industry by enhancing our sky quality, minimizing our lighting impact, and educating others on the importance of protecting the night sky. See the following pages to learn more about our DarkSky efforts and certifications.

## Thoughtful Innovation

We employ thoughtful enhancements across our camps designed to elevate the guest experience — through culinary innovation, curated adventure programming, and a localized design aesthetic that reflects the surrounding natural environment.

### Resource Conservation

We conserve water and energy at our camps by using pull-chain showers, faucets that automatically shut off, low-flow toilets, and a towel reuse program. We also offer Electric Vehicle charging stations at select camps so guests can recharge their electric vehicles.

## Unplug and Recharge

Wi-Fi is intentionally not offered to our guests, so that they can disconnect from technology and reconnect with others.

### Land Conservation

Under Canvas destinations are designed to minimize disturbance and maximize open space. As such, we maintain dedicated, undisturbed green spaces at each camp.

### In Good Company

We partner with brands that align with our mission and demonstrate the same care for our planet. These include West Elm, whose furnishings support sustainable initiatives; lululemon, which has committed to 100% renewable electricity for its owned and operated facilities; and EO, whose plant-based bath products are made in a zero-waste facility.



### First DarkSky-Certified Resorts in the World

In August 2023, Under Canvas Lake Powell - Grand Staircase became the first-ever DarkSky-certified lodging property in the world. Today, all five Grand Circle camps in the Under Canvas collection—including Under Canvas Bryce Canyon, Grand Canyon, Lake Powell - Grand Staircase, Moab, and Zion—are DarkSky-certified and are setting the standard in the industry in terms of reducing light pollution and protecting the night sky.



## **DarkSky Certifications**

The International DarkSky Lodging certification recognizes accommodations that possess an exceptional quality of starry nights and a nighttime environment preserved through onsite DarkSky-approved lighting, education, and advocacy. The following requirements, among others, are necessary to be DarkSky certified:



The property must have a pre-certification dark sky reading of 21.2 stellar magnitudes per square arcsecond (mpsas) or greater, or be located within a currently designated DarkSky Park, Sanctuary, or Reserve.



The Milky Way must be visible to the unaided eye, under qualifying dark sky conditions.



There may not be any nearby artificial sources that yield significant glare.



The property must have a written report outlining the threatened and endangered species in the area, and what is being done to minimize the lighting impact on those species.



The property must have a Lightscape Management Plan (LMP) and provide a list of lighting inventory that meets the minimal lighting requirements.

We are honored to be the first DarkSky-certified properties in the world and hope that our efforts will encourage others (including companies, organizations, and individuals) to join us in protecting and preserving the night sky for future generations.

Learn more about our DarkSky certifications, programming, activities, and more at WeOwnTheNight.com



#### Did You Know?

Light pollution affects more than our ability to see the stars at night. In fact, the impacts of light pollution extend from humans to plants to animals and beyond. Here are just some of the ways that protecting the night benefits living things around the world.



Each year, artificial light disrupts millions of birds' migratory schedules, causing them to leave their homes too early or too late in the season, and thereby miss ideal conditions for nesting. In addition, birds that navigate by moonlight and starlight can wander off course when the sky is polluted. In fact, millions of birds die every year by colliding into needlessly illuminated buildings.



Artificial light at night disrupts the seasonal cycle of plants and trees. It throws off a plant's response to the change of seasons and prevents many trees from adjusting to seasonal variations. This, in turn, has implications for the wildlife that depend on plants and trees for their natural habitat.



Fireflies, which used to cover much of North America from May through July, have been devastated by light pollution. Relying on complete darkness to perform their mating rituals, fireflies have retreated into the last remaining dark areas and decreased their overall population by as much as 90 percent.



One million sea turtle hatchlings die each year in Florida due to skyglow from urban areas.



New research links the decline of many species with light pollution, including bats, bees, coral, and songbirds. 15 million tons of CO2 are emitted each year from residential outdoor lighting alone. A minimum of 600 million trees would need to be planted annually to offset this waste.

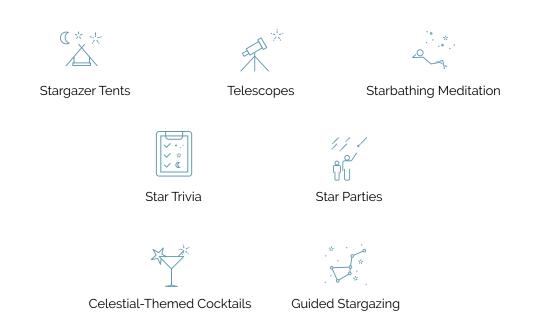
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## Discover the Magic

Under Canvas comes alive when the sun goes down—when millions of stars, star clusters, and constellations provide a once-in-a-lifetime celestial experience that you'll treasure for years to come.

As a guest of Under Canvas, you'll discover unique activities and amenities that celebrate the beauty and wonder of the night sky. Check out the calendar of events in the main lobby tent to learn more about what's happening throughout your stay.



# Tips To Light Your Stove

To avoid unwanted smoke in your tent, be sure to remember these important tips:

- · When building your fire, place the wood, kindling, and fire starter as far back within the stove as possible.
- Be careful not to overfill the stove. Add wood and kindling sparingly.
- Please do not put any items on top of the stove. It is very hot and may melt or burn items placed on top of it.

If you need assistance with your fire, please do not hesitate to ask. Our staff is always happy to help!



Place a log on one side of the stove, as far back within the stove as possible. Put the fire starter next to the log and build a stack of kindling around the fire starter.



Light your fire starter.



As kindling begins to crackle, add another smaller log.



Close the front door (to keep the smoke venting out your chimney) while leaving the front door damper completely open (to add oxygen and prevent a smoke out). Add more wood as your fire continues to build.



Once your fire is roaring, close the door and shut the damper to half way.



Continue to add wood to keep your fire going.

Extra firewood is available for your use in the box beside your tent

## Under Canvas Adventures

Welcome to Moab! There are endless means of exploring the red-rock wonderland that surrounds our camp. Whether you wish to adventure by trail, through whitewater, or from the comfort of a vehicle, we can help you design the perfect itinerary for you.

To book an adventure, please visit a Guest Experience team member in the lobby tent.



Kayaking & Paddleboarding



Whitewater Rafting



**Hummer Tours** 



Guided Hiking



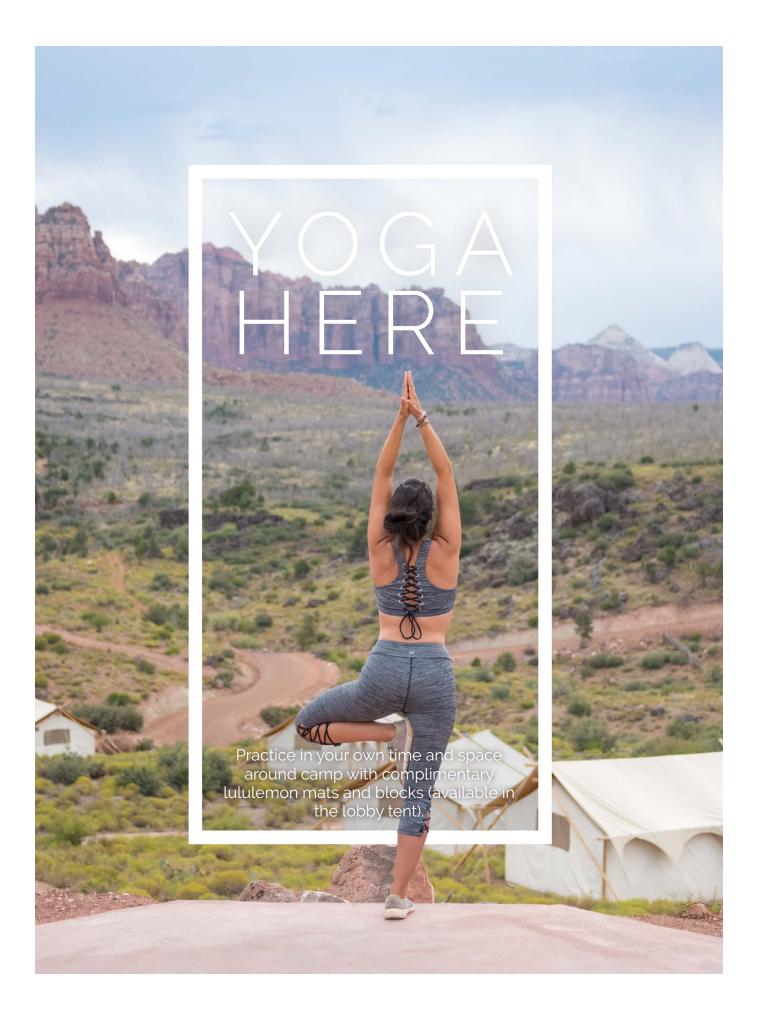
Sightseeing Tours

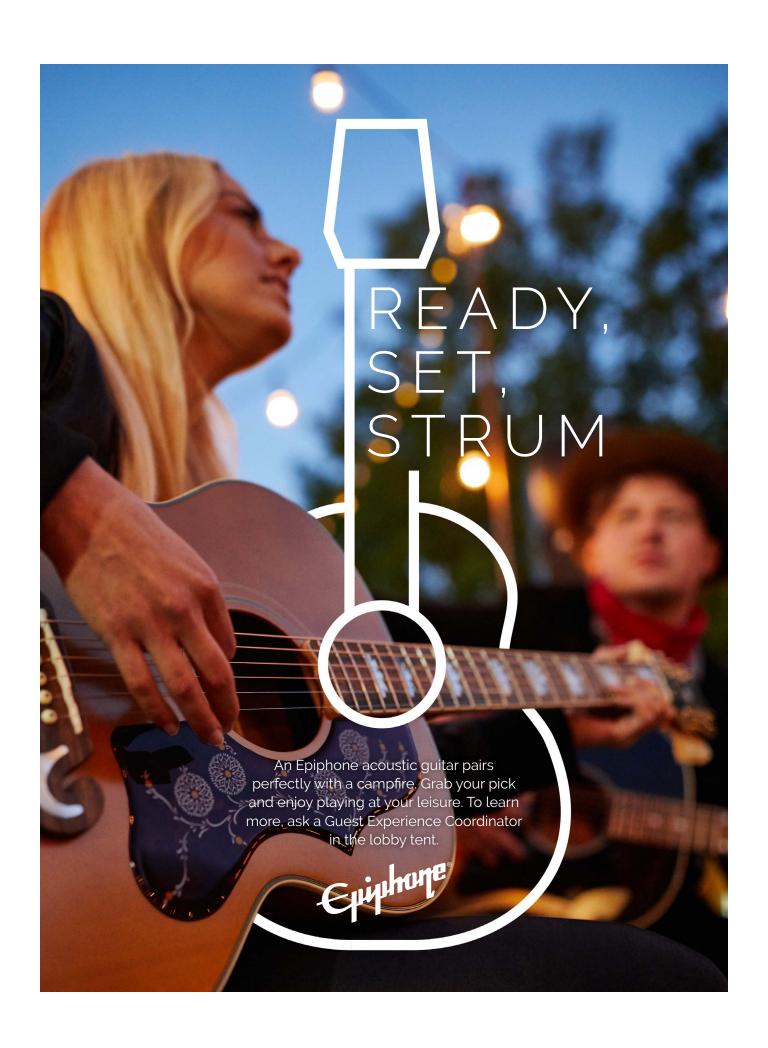


**Rock Climbing** 



Canvoneering





# ELECTRIC VEHICLE LEVEL 2 CHARGERS

**UNDER CANVAS GUEST FAQS** 

## What type of electric vehicle chargers are available at Under Canvas?

Under Canvas, is excited to provide Electric Vehicle Level 2 Chargers.

### How fast are the chargers?

Under Canvas guests can charge their electric vehicle at their convenience with these Level 2 charging stations designed for an overnight charge. Electric Vehicle Level 2 Chargers are capable of charging roughly 16-25 miles of range per hour.

#### Can my EV use Electric Vehicle Level 2 Chargers?

Yes! Our chargers have a standard J1772 plug, making them compatible with all electric vehicles.

#### What if I drive a Tesla?

Tesla vehicles come with an adapter that allows them to charge on the universal J1772 plug. If you do not have a Tesla charging adapter, we have one you can use. Simply visit the reception desk and we can help you sign one out.

#### **Charging Etiquette:**

- If you're away from your vehicle, keep track of your charging session.
- Once you've reached your desired charge, please unplug and move your vehicle, allowing other
  quests to enjoy the charging amenity.
- Never park in a parking space marked 'EV charging only' unless you are actively charging your vehicle.
- · Place the plug back on the charger when your session is complete, leaving the space tidy.
- · Report any problems you discover with the charger so we can ensure the issue is addressed quickly.
- ${}\cdot{}$   $\;$  As with all outdoor adventures, please leave the space better than you found it.





# DON'T BUST the CRUST

Crypto means hidden, while biota means life. Hence these crusts are composed primarily of very small organisms that cannot be seen with the naked eye.



## What is cryptobiotic soil?

Cryptobiotic soil crusts are created by living organisms such as algae, cyanobacteria, and fungi. The bacteria within the soil release a gelatinous material that binds soil particles together in a dense matrix.

The result is a hardened surface layer made up of both living organisms and inorganic soil matter.

## Why is cryptobiotic soil important to the desert?

This crust is an important means by which arid soils resist erosion by wind and water. Many cryptobiotic soil crusts are able to absorb water more quickly than regular soils and as a result reduce runoff and also impede evaporation. In addition, the cyanobacteria in the crust, as well as some of the surface lichens, are nitrogen fixers, meaning that they can chemically convert atmospheric nitrogen into a form usable by other plants. Crypto helps give plants a sturdy place to grow and helps keep sand from completely blowing away. Once damaged it can take years to decades to grow back.

## What can you do to help protect cryptobiotic soil?

Look where you step! You can help the desert and cryptobiotic soil by staying on designated trails and using sandy washes or rocky terrain. Impacted areas may never fully recover.

Under the best circumstances, a thin veneer of biological soil may return in five to seven years. Mature crusts can take 50 years to strengthen. Lichens and mosses may take hundreds of years to recover.

# **Emergency Procedures**

In case of an emergency, please alert emergency services as fast as possible by calling 911. Please state your tent number and our address: 13784 US-191, Moab, UT 84532



### In the event of a fire

Please evacuate your tent and alert camp personnel immediately. Please assemble in our main parking lot and follow instructions from camp personnel.

### Severe weather procedures

In the event of severe weather or other emergencies, camp personnel may ask you to evacuate your tent and seek shelter inside your car or other safe location. An air horn will be blown as a sign for you to leave your tent and head to safety. Please note all of our tents have been engineered to be safe in heavy storms and high winds.

# Innkeepers Code

Sec. 29-1-1. Fireproof safe for use of guests-Limitation of liability. If an innkeeper, hotel keeper, boardinghouse or lodging house keeper keeps on his premises a fireproof safe or vault and gives notice to his guest, boarders, or lodgers, by posting a copy of this section in a, prominent or conspicuous place in the office of the inn, use boardinghouse or lodging house and in the rooms occupied by the guests, boarders or ledgers, that he keeps for their use a fireproof safe or vault and will not be liable for money, jewelry, documents or other articles of unusual value and small compass, unless placed therein, he is not liable except so far as his acts or the acts of his employees shall contribute thereto, for any loss of or injury to such articles, if not deposited with him to be placed in such safe or vault, or in any case for more than the sum of \$250.00 for any such property, unless he shall have given a receipt in writing therefor to the guest, boarder or lodger, and the value of the article so placed with him for safe-keeping shall have been declared by such guest, boarder or lodger.

Sec. 29-1-2. Property worth more than \$250.00-Limitation of liability-Special arrangements-Theft by, or negligence of, innkeeper or servant. An innkeeper, hotel keeper boardinghouse or lodging house keeper shall not be obligated to receive from a guest for deposit in such safe or vault, proper described in the preceding section [29-1-1] exceeding \$250.00, and shall not be liable for such property exceeding such value whether received or not. Such innkeeper hotel keeper, boardinghouse or lodging house keeper, by special arrangement with a guest, may receive for deposit in such safe or vault property upon such written terms as may be agreed upon. An innkeeper, hotelkeeper, boardinghouse or lodging house keeper shall be liable for a loss of any such property of a guest in the inn caused by the theft or negligence of the innkeeper or his servant.

Sec. 29-1-3. Other personal property-Limitation of liability. The liability of an innkeeper, hotel keeper, boardinghouse or lodging house keeper for loss of or injury to personal property placed in his care by his guests other than that described in Section 29-1-1, shall be that of a depositary for hire. Such liability shall not exceed \$150.00 for each trunk and its contents, \$50.00 for each valise, suitcase or other piece of hand luggage and its contents, and \$10.00 for each box, bundle, package and its contents, so placed in his care, unless he has consented in writing with such guest to assume a greater liability.

Sec. 38-2-2. Liens of hotels and boardinghouse keepers. Every innkeeper, hotel keeper, boardinghouse or lodging house keeper shall have a lien on the baggage and other property in and about such inn belonging to or under control of his guests or boarders for the proper charges due him for their, accommodation, board and lodging, for money paid for or advanced to them, and for such extras as are furnished at their request. The innkeeper, hotel keeper, boardinghouse or lodging house keeper may detain such baggage and other property until the amount of such charge is paid, and the baggage and other property shall not be exempt from attachment or execution until the hotel or boardinghouse keeper's lien and the costs of enforcing it are satisfied.

Sec.76-6-4-09. Theft of services. [1] A person commits theft if he obtains services which he knows are available only for compensation by deception, threat, force or any other means designed to avoid the due payment for them.

[2] A person commits theft if having control over the disposition of services of another, to which he knows he is not entitled, he diverts the services to his own benefit or the benefit of another who he knows is not entitled to them.

[3] In this section, "services" includes but is not limited to, labor, professional service, public utility and transportation services, restaurant, hotel, motel, tourist cabin, rooming house and like accommodations, the supplying of equipment, tools, vehicles, or trailers for temporary use telephone, or telegraph service, steam, admission to entertainment, exhibitions, sporting events, or other events for which a charge is made.

Sec.29-2-203. Innkeeper's rights - Liability-Prohibition on discrimination. [1] An innkeeper may: [a] refuse-or deny accommodations facilities, or privileges of a lodging establishment to any person who is.(I) unwilling or unable to pay for the accommodations and services of the lodging establishment; (ii) visibly intoxicated;

(iii) creating a ,public nuisance: (iv) in the reasonable belief of the innkeeper, seeking accommodations for any unlawful purpose, including: (A) the unlawful possession or use of controlled substances in violation of federal or state laws or (B) use of the premises for the consumption of alcoholic beverages by any person under 21 years of age in violation of federal and state laws; or (v) in the reasonable belief of the innkeeper, bringing in property that may be dangerous to other persons, including firearms or explosives;

Ibl require a prospective guest prior to check-in to demonstrate the guest's ability to pay, either in cash, by credit card, or with a validated check; Icl require a parent or legal guardian of a minor to: (I) promise in writing to pay all guest room costs, taxes, and charges incurred by the minor at a lodging establishment and any damages to the lodging establishment and its furnishings caused by the minor while a guest at the lodging establishment (ii) provide an innkeeper with a valid credit card number to cover potential charges and any potential damages to the lodging establishment and it's furnishings caused by the minor; or (iii) if a valid credit card is not an option, provide an innkeeper with; (A) an advance cash payment to cover the guest room costs and taxes for the anticipated stay of the minor; and (B) a deposit, not to exceed \$500.00, towards the payment of any charges by the minor or any damages to the lodging establishment or its furnishings, which deposit shall refunded to the extent not used to cover any damages as determined by the innkeeper following room inspection at checkout;

Idl require a guest to produce a valid driver's license, or other identification satisfactory to the innkeeper, containing a photograph and the name and address of the guest; lel if the guest is a minor, require a parent or guardian of the guest to register and produce the same identification required in Subsection(1)(d); (f) limit the number of persons who may occupy a guest room in the lodging establishment; eject a person from a lodging establishment for any of the following reasons; nonpayment of the lodging establishment s charges for accommodations or services; (ii) visible intoxication of the guest; (iii) disorderly conduct of the guest resulting in a public nuisance; or (iv) the innkeeper reasonably believes that the person has violated; (A) this chapter or any federal, state, or local law or regulation relating to the lodging establishment; or (B) any rule of the lodging establishment posted in a conspicuous place and manner in the lodging establishment.

[2] An innkeeper may not refuse or deny use of or eject a person from a lodging establishment's facilities or privileges based upon the persons race, creed, color, national origin, gender, disability, or marital status.

Sec.29-2-104. Copy available. An innkeeper shall make a copy of this chapter available to any guest upon request.

Sec.29-2-105. Restitution. In addition to any other penalty a court may impose, a court may order: [1] a person who violates an innkeeper's rights under Section 29-2-103 to pay restitution: [a] for damages suffered by an innkeeper including the lodging establishment's loss of revenue resulting form the lodging, establishment's inability to rent or lease the room during the time period the lodging establishment room is being repaired. (b) to any person who is injured in person or property and [2] a parent or, legal guardian of a minor to pay restitution for damages resulting from any acts of the minor in violation of an innkeeper's rights under Section 29-2403.